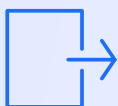


Filing claims



File from your
phone or computer



Upload a photo
of your receipt



View your
balance anytime

When you pay for an eligible expense out of pocket, file a claim to get reimbursed and make the most of your pre-tax benefits. You can file in just a few steps using the mobile app or your online account.

How to file a claim

- Log in to the mobile app or your online account.
- Start a claim by selecting the option to file for reimbursement.
- Upload your receipt. Take a photo, upload a file, or choose a receipt you've already saved.
- Review your claim details, update anything that needs it, and submit.

What happens next?

- Some claims are approved right away. Others go through review, and you'll be notified if more documentation is needed.
- Reimbursement is issued by direct deposit or check, depending on your plan setup.

Make sure your receipt shows:

- Date of service
- Provider or merchant name
- Who received the product or service
- What was purchased or provided
- Amount

Paid with your benefits card?

- Card purchases don't require a claim. You may still be asked for a receipt to verify the purchase, and you can upload it the same way.

Questions?

Log in to your online account or mobile app to find help and contact options.

