



IU Participant Login Info

What is my Initial Username and Password for the website and Mobile App?

Website: benefit-info.com/iu

- 1. If you have logged in and have not changed your username from the 10-Digit Employee ID Number**
 - a. Username:** 10-Digit Employee ID Number
 - b. Password:** Click forgot password follow the prompts
- 2. If you have logged in and changed your username from the 10-Digit Employee ID Number**
 - a. Username:** Enter your username
 - b. Password:** Click forgot password follow the prompts

The screenshot shows two side-by-side panels. The left panel, titled "Existing Users", contains a "Username" input field with a "Forgot Username?" link to its right and a blue "Next" button below. The right panel, titled "New User?", contains the text "New users can create a new account to get started." and a blue "Get Started" button below.

The screenshot shows a "Login" section with two side-by-side panels. The left panel, titled "Existing Users", contains a "Username" field with the value "123456789", a "Change Account?" link, a "Password" field with a toggle icon, and a "Forgot Password?" link. A blue "Login" button is at the bottom. The right panel, titled "New User?", contains the text "Don't have a password? Set up your account here." and a blue "Get Started" button below.

- 3. If you have never logged in: Click, Get Started follow the prompts**

This screenshot is identical to the previous one, but the blue "Get Started" button in the "New User?" panel is highlighted with a red rectangular box.

After your identity has been verified, you will be prompted to create your password.



INDIANA UNIVERSITY



Mobile App: Download the App and use the same username and password as your online account.



Not able to verify your identity: Or you receive an error message.

Our call center is available Monday through Friday, from 7:30 a.m. to 5:00 p.m. ET, at IUSupport@wexinc.com or 800-284-8412.