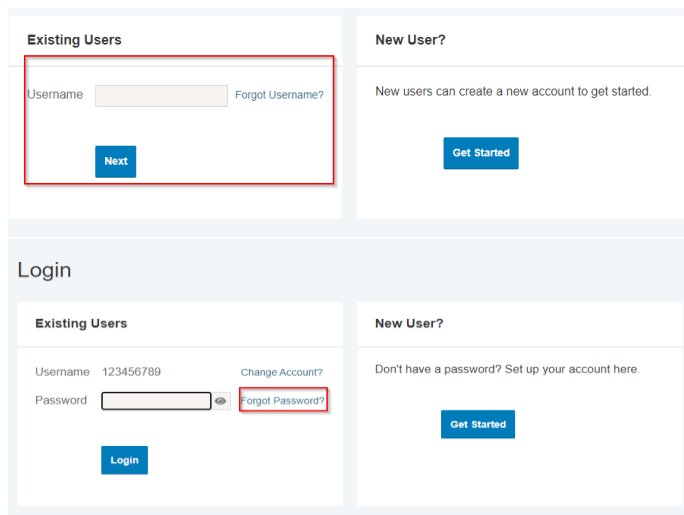


IU Participant Login Info

What is my Initial Username and Password For the Website and Mobile App

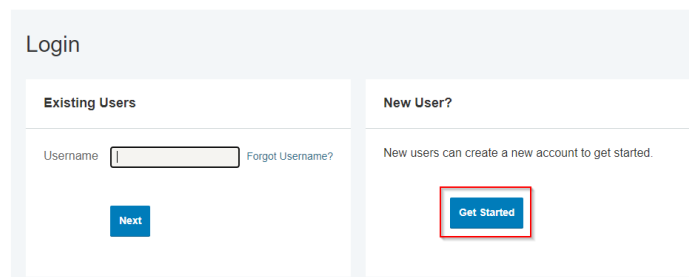
Website: benefit-info.com/iu

1. If you have logged in and have not changed your username from the 10-Digit Employee ID Number
 - **Username:** 10-Digit Employee ID Number
 - **Password:** Click forgot password follow the prompts
2. If you have logged in and changed your username from the 10-Digit Employee ID Number
 - **Username:** Enter your username
 - **Password:** Click forgot password follow the prompts



The screenshot shows the website login interface. It is divided into two main sections: 'Existing Users' and 'New User?'. In the 'Existing Users' section, there is a 'Username' input field with a 'Forgot Username?' link next to it, and a blue 'Next' button below. In the 'New User?' section, there is a 'Get Started' button. Below these sections is a 'Login' section with 'Username' (containing '123456789') and 'Password' input fields, a 'Change Account?' link, and a 'Forgot Password?' link. A blue 'Login' button is at the bottom left of the login section.

3. If you have never logged in: Click, Get Started follow the prompts



This screenshot is similar to the previous one but highlights the 'Get Started' button in the 'New User?' section with a red box. The 'Next' button in the 'Existing Users' section is also highlighted with a red box.

Mobile App: Download the IU HSA/FSA Mobile App and use the same username and password as your online account.

Not able to verify your identity, or you receive an error message. Our call center is available Monday through Friday, from 7:30 a.m. to 5:00 p.m. ET, at IUSupport@wexinc.com or 800-284-8412.



Mobile App

Manage your FSA on the go, anywhere, anytime

Features

- Submit FSA claims with receipt images using your phone's camera
- View account balances and transaction details
- Enable Face ID or Touch ID for easy, secure access
- Catalog past and current receipts using your phone's camera
- Scan any product for eligibility using your phone's camera (*Plan restrictions may apply*)

Download from the App Store or Google Play



benefit-info.com/iu