

Webinar FAQ

Check out some of the most frequently asked questions about the SHRM webinars.

Credits, Recordings, and Resources



Will this webinar be recorded?

When you attend one of our SHRM webinars you will receive a follow up email with your SHRM code, and a link to the recording of the presentation. Other resources pertaining to today's webinar will be added in chat for you at the end of the webinar as well.



Will I be sent the slide deck?

We are unable to provide a document directly through our live webinar setup given the limitations of our computer technology and security. However, the webinar is recorded and a link to that recording will be sent to you in a follow-up email. We also provide a list of our resources at the end of each presentation in chat.



Where should I ask questions during the webinar?

If you are able, use the Q&A panel to ask content-based questions. This ensures that the producer and presenter can find your question quickly! You can interact and participate in activities in chat.

Zoom Troubleshooting



**General difficulty joining the webinar?
Or maintaining quality?**

You may experience difficulties depending on how you join the webinar. If you joined from the browser and not the application, try to install the latest version from the Zoom Download Center available here: <https://zoom.us/download>

Another simple but often effective fix is to simply leave the meeting and rejoin.



Zoom Article: Joining and Participating in a Webinar

[Review this Zoom article](#) for detailed troubleshooting options and instructions for joining a webinar.



Zoom Article: Check Audio Settings

In the meeting controls, select the arrow next to Mute/Unmute. Select Audio Options. This opens your audio settings. For more detailed instructions [review this Zoom article.](#)