



## Ensuring you receive emails from WEX

You and participating employees will receive emails from us during the course of our partnership. To ensure these emails are not treated as junk mail, we recommend you provide your IT department with the following email addresses to add to your company's safe sender list or whitelist.

Email description	Email recipients	WEX email address
WEX Benefits Buzz newsletters	Consultants and employer contacts	<a href="mailto:news@wexhealthinc.com">news@wexhealthinc.com</a> <a href="mailto:news@wexinc.com">news@wexinc.com</a>
WEX Benefits Buzz blog emails	Consultants and employer contacts	<a href="mailto:noreply@wexinc.com">noreply@wexinc.com</a>
Notifications for contracts via DocuSign	Primary Contact or designated contract signer	<a href="mailto:docusign@wexhealth.com">docusign@wexhealth.com</a> <a href="mailto:dse_na2@docusign.net">dse_na2@docusign.net</a>
Notifications for plan documents via Relius	Plan Document Contact	<a href="mailto:relius.documentsupport@fisglobal.com">relius.documentsupport@fisglobal.com</a>
Notifications when COBRA reports are ready to view	Employer contacts who have opted to receive reports on a recurring schedule	<a href="mailto:JobQueue@Benaissance.com">JobQueue@Benaissance.com</a>
Communications from our Client Services support team	Employer contacts and employees	<a href="mailto:employerservices@wexhealth.com">employerservices@wexhealth.com</a> (Benefits) <a href="mailto:cobraemployerservices@wexhealth.com">cobraemployerservices@wexhealth.com</a> (COBRA)
Communications from our Participant Services support team	Employees	<a href="mailto:customerservice@wexhealth.com">customerservice@wexhealth.com</a> (Benefits) <a href="mailto:cobraadmin@wexhealth.com">cobraadmin@wexhealth.com</a> (COBRA)
General communications	Consultants, employer contacts, and employees	<a href="mailto:hello@wexhealthinc.com">hello@wexhealthinc.com</a> <a href="mailto:news@poweredby.wexinc.com">news@poweredby.wexinc.com</a>
HSA-specific emails	Employees	<a href="mailto:hello@e.wexbenefitsyou.com">hello@e.wexbenefitsyou.com</a>
Auto-reply and system-generated emails	Consultants, employer contacts, and employees	<a href="mailto:auto_reply@mail.wexhealth.com">auto_reply@mail.wexhealth.com</a> <a href="mailto:noreply@wexhealth.com">noreply@wexhealth.com</a>
Secure emails from WEX  <b>Note:</b> Secure emails are sent when the message contains protected health information or sensitive participant data.	Consultants, employer contacts, and employees	<a href="mailto:postmaster@wexinc.com">postmaster@wexinc.com</a> <a href="mailto:postmaster@healthaccountservices.com">postmaster@healthaccountservices.com</a> <a href="mailto:discoverybenefits.notification@zixmessagecenter.com">discoverybenefits.notification@zixmessagecenter.com</a> <a href="mailto:SecureEmailReply@zixmessagecenter.com">SecureEmailReply@zixmessagecenter.com</a>
LEAP one-time passcodes	Consultants and employer contacts	<a href="mailto:noreply@okta.com">noreply@okta.com</a>
Notification for tax exemptions	Employer contacts	<a href="mailto:exemptioncertificates@wexinc.com">exemptioncertificates@wexinc.com</a>
WEX Surveys	Consultants and employer contacts	<a href="mailto:wex@qualtrics-survey.com">wex@qualtrics-survey.com</a>